

CAERPHILLY TOWN CENTRE AUDIT – MAY 2013			
DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p>Air Quality Town Centre</p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>7/11 A report was presented by the Officer to the TCMG on 7th November.</p> <p>18/3 Ongoing, no further update available. An Officer will give an update to the next TCMG.</p> <p>13/3 An update was provided to the TCMG.</p> <p>8/5 The detailed assessment of air quality within the Nantgarw Road area has concluded. The Action Plan is currently being drafted by air quality consultants for comments before being submitted to Welsh Government.</p>
04/03/11	<p>Development Of Former Post Office Site The Twyn</p> <p>The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/1 Works have started on site and an early 2014 opening is still aimed for.</p> <p>18/3 All structural steel work has been completed. Roof covering within the next couple of weeks, with the site being operational towards the end of 2013.</p> <p>13/3 An update was provided to the TCMG.</p>

27/02/12	<p><u>30-minute Parking Bays</u> <u>Cardiff Road</u> Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/3 A public consultation took place and Traffic Orders were advertised. A few objections were received, which have been reported to the Head of Engineering. Ongoing.</p>
25/05/12	<p><u>Repairs to Toilets</u> <u>The Twyn</u> Following a criminal incident in the ladies toilet, urgent repairs were required to the cubicles. The flooring in the gents' toilet also required attention.</p>	<p>Cleansing <i>Tony White</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/1 Ongoing issue. More improvement works are scheduled for this year. 18/3 Liaising with colleagues in Building Consultancy, with works due to be completed in one month.</p>
14/06/12	<p><u>Damaged Bollard</u> <u>O/S Tesco Metro, Cardiff Road</u> One of the bollards on Cardiff Road has had the head unit removed, which requires replacement.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/1 The work is scheduled for completion with NCS. 18/3 A replacement bollard has been ordered and will be installed in due course.</p>
21/06/12	<p><u>Drainage on Steps</u> <u>Between Twyn Car Park and Lower Twyn Square</u> The steps between the Twyn Car Park and Lower Twyn Square are flooding on a regular basis and the usual drainage slot cleaning now fails to solve the problem.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/3 CCTV survey has taken place with no obstruction found. Further solutions are being investigated. 13/3 An update was provided to the TCMG.</p>

02/10/12	<p>Lamppost Change</p> <p>Clive Street</p> <p>With the increased number of retailers trading in the street, a request has been made to Cllr. Elsbury for the lamppost to be replaced outside NICE in order for Christmas lights to be installed on it.</p>	<p>Highways</p> <p><i>Marcus Lloyd</i></p>	<p>12/11 Agreed to be undertaken.</p> <p>14/1 A quotation has been provided and is being considered for the next financial year.</p> <p>18/3 No update could be provided, but the issue is ongoing.</p>
15/10/12	<p>Water Pooling on Footway</p> <p>Pentrebane Street</p> <p>Rainwater is pooling on the footway outside retail units on both sides of the street.</p>	<p>Highways</p> <p><i>Marcus Lloyd</i></p>	<p>12/11 Work has been complete, but Officers requested to double check.</p> <p>14/1 Pooling has been resolved and the gulley continues to be cleaned.</p> <p>18/3 Work has been completed.</p> <p>Issue Closed 18/3</p>
12/11/12	<p>HGV Unloading Problems</p> <p>Pentrebane Street</p> <p>Large lorries have been seen mounting the newly installed kerbing in Pentrebane Street, potentially causing damage to the new street scene.</p>	<p>Urban Renewal</p> <p><i>Allan Dallimore</i></p> <p>Highways</p> <p><i>Marcus Lloyd</i></p>	<p>14/1 Defensive street furniture has been installed, but the problem appears to have been resolved. Officers will continue to monitor.</p> <p>18/3 Street furniture has now been installed, which has rectified the situation.</p> <p>Issue Closed 18/3</p>
12/11/12	<p>Skateboarding Problems</p> <p>Around Bus Station Toilets, Station Terrace</p> <p>A Cllr. complaint was received regarding skateboarding around and above the Bus Station toilets, which is causing damage to street furniture and posing a danger to pedestrians and/or motorists.</p>	<p>Highways</p> <p><i>Marcus Lloyd</i></p> <p>Urban Renewal</p> <p><i>Allan Dallimore</i></p>	<p>14/1 Site visits have taken place and is on works programme to be addressed. Studs have been ordered to prevent skateboarding.</p> <p>18/3 Community Safety Wardens are monitoring the area as a byelaw is in place. Defensive studs and/or fins are to be installed from 2013/14 budgets.</p>

29/11/12	<p>Maintain Area of “Tommy Cooper Walk of Fame” The Twyn</p> <p>The area around the Walk is in need of some attention due to weathering. Maintenance needs to be undertaken to some of the pavers, which need relaying.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>14/1 Urban Renewal Officers will pursue options to repaint text and address issues with pavers.</p> <p>18/3 Pavers will be repointed when weather conditions improve, however the text on the plaque is more complex and a solution is currently under investigation.</p>
19/12/12	<p>Condition of Steps Steps between Twyn Car Park & Market Street</p> <p>The Town Council has reported that the aforementioned steps require power washing as the surface has become slippery underfoot.</p>	<p>Cleansing <i>Tony White</i></p>	<p>14/1 Issue is ongoing.</p> <p>18/3 Work is scheduled for completion.</p>
08/01/13	<p>Illegal Parking/Obstruction of Highway Cardiff Road</p> <p>A complaint has been received from a local business concerning “accident claim” practitioners who operate on Cardiff Road. Their information desk obstructs the pavement and the staff are parking for long periods in the loading only bays at the bottom of Cardiff Road.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Police <i>Ins Jones</i></p>	<p>14/1 Officers will continue to monitor and move people and vehicles on as required.</p> <p>18/3 New legislation is currently being implemented and the issue will be revisited following its implementation. Information on the event sites will also be relayed to practitioners.</p>
14/01/13	<p>Residence of Travellers Park & Ride Car Park</p> <p>A group of travellers have taken residence in the Park & Ride car park. There are seven caravans, which are taking up around half of the rear car park.</p>	<p>Police <i>Ins Jones</i></p>	<p>14/1 Police spoke to travellers who stated that they would be there until 17th January before moving on. Police will continue to monitor and inform CCBC of any changes.</p> <p>18/3 Travellers have now left the site, but height restrictors will be considered to prevent the problem in the future.</p> <p style="background-color: yellow;">Issue Closed 18/3</p>

17/01/13	<p>Icy Conditions</p> <p>Steps, Twyn Car Park to Lower Twyn Square</p> <p>During the cold, icy spell of weather, the steps at this location have become very icy, which is proving treacherous to pedestrians. A supply of grit in the area would allow staff at the TIC to make the area safe.</p>	<p>Highways</p> <p><i>Marcus Lloyd</i></p>	<p>18/3 Issue has been resolved.</p> <p>Issue Closed 18/3</p>
01/02/13	<p>St. David's Day Event</p> <p>Twyn Car Park</p> <p>A lunchtime concert is planned to celebrate St. David's Day within the Town Centre. The event will consist of local schools and groups performing for the public from 12:00 onwards.</p>	<p>Business Enterprise Support Team</p> <p><i>Paul Hudson</i></p>	<p>18/3 The event was very well-received. Congratulations were sent to the Events Team.</p> <p>Issue Closed 18/3</p>
21/02/13	<p>Planters Initiative</p> <p>Town Centre</p> <p>As part of a new initiative aimed at tackling pupil truancy, the Council will partner St Martin's school and arrange for planters in the town centre to be planted and tended by pupils. The work will be used as part of the town's 'Wales in Bloom' entry.</p>	<p>Parks</p> <p><i>Derek Price</i></p> <p>Town Centre Management</p> <p><i>Andrew Highway</i></p>	<p>18/3 Having met with the school and discussed issues, TCM has agreed to fund planters, which the pupils will maintain. A press release on the initiative will be produced in due course.</p>
01/02/13	<p>Street Pride Audit</p> <p>Town Centre</p> <p>Following an observation from a member of the public, Highways Officers will visit the town centre and remove out of date traffic order, planning and events notices, which are attached to street furniture. In addition, any flyers or posters which have been attached to lampposts or railings by persons or businesses will also be removed.</p>	<p>Transportation</p> <p><i>Clive Campbell</i></p>	<p>18/3 Officers to ensure that orders are removed promptly in the future.</p> <p>13/5 As those who erect the notices are responsible for their removal, Traffic Management Officers will remind event organisers via the ESAG meetings.</p>

28/02/13	<p><u>Community Notice Board</u></p> <p><u>Town Centre</u></p> <p>A new notice board will be installed into the town for the benefit of the community. The Police, local societies and groups will be able to place information in this space to the benefit of the wider town centre community.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> <p>Police <i>Ins Jones</i></p>	18/3 Funding and a suitable location are currently being investigated. The design will mimic existing notice boards within the town.
06/03/13	<p><u>Illegal Parking</u></p> <p><u>St. Fagan's Street</u></p> <p>A complaint has come from a retailer regarding illegal parking on St. Fagan's Street. The vehicles are causing an obstruction and preventing customers from parking.</p>	<p>Police <i>Ins Jones</i></p>	18/3 Police are monitoring the situation and moving people on, but cannot be properly enforced until issues with a new ticketing system are resolved.
13/03/13	<p><u>Power Washing</u></p> <p><u>Town Centre</u></p> <p>The following areas of the town centre require a deep clean power wash in readiness for the summer season and to improve their appearance:</p> <ul style="list-style-type: none"> • Steps & Pillars around Tommy Cooper statue; • Pillars at the entrance on Twyn Car Park • Area around Twyn Community Centre; • Steps & paving outside Tourist Information Centre • Steps from Twyn Car Park to Lower Twyn Square; • Traffic island below Lower Twyn Square • Central reservation outside Castle Court Shopping Centre. 	<p>Cleansing <i>Tony White</i></p>	

08/04/13	<p><u>Refuse from Travellers</u></p> <p><u>Park & Ride Car Park</u></p> <p>Following some travellers staying in the Park & Ride car park, a large amount of waste was left on site, which requires removal.</p>	<p>Cleansing</p> <p><i>Tony White</i></p>	
01/05/13	<p><u>Cleaning of Graffiti</u></p> <p><u>Town Centre</u></p> <p>Two instances of graffiti have been reported:</p> <ul style="list-style-type: none"> • OS Select in Cardiff Road • The green box OS Peter Alan in The Twyn 	<p>Cleansing</p> <p><i>Tony White</i></p>	
10/05/13	<p><u>Damaged Signage</u></p> <p><u>O/S Y Galleri, St. Fagan's Street</u></p> <p>After being struck by a large vehicle, a sign alongside the carriageway has lost one retaining clip and is loose on its post, presenting a potential danger.</p>	<p>Highways</p> <p><i>Marcus Lloyd</i></p>	